



Funded by
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Gigaclear
Faster broadband for rural Britain

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Your community's journey to ultrafast full fibre broadband is about to begin...

Dear Resident,

As part of the Project Gigabit funded rollout of broadband in your area, works are about to begin to make your community one of the best connected in the country with ultrafast, full fibre broadband. Below, we have outlined what you can expect to happen over the coming months.

Installing the network

We are currently getting our workforce ready to begin building your community's network. We do try to use existing structures where we can such as poles and ducts (or tubes) to minimise disruption and speed things up. However, on occasion, we might need to dig trenches in verges, pavements and roads as we install the full fibre network. There may be some localised disruption as we undertake the work, but we will do our best to keep this to a minimum. We will then connect your community to our wider fibre network.

In some instances, digging in private land might be necessary, in which case our Network Access team will be in contact with landowners to discuss and arrange a network access agreement. This is a document which grants access to install infrastructure across privately owned land with the permission of the landowner.

Reinstating your community's landscape

Returning the landscape to its original state is an important measure of our success. This means that we start reinstatement, including backfilling and compacting trenches, as we're building. This protects the integrity of the network, ensures public safety and helps restore the roads, paths and verges sooner. Dependent on weather conditions, we may need to return to fully complete the reinstatement of grass verges at a later date. Our inspectors visit each area before and after the work has been completed to assess levels of workmanship and confirm that the reinstatement meets the required specification.

Activating your connection

The choice of whether to take up full fibre broadband is entirely yours. We'll let you know as soon as your connection is ready, then you can decide whether you want to take advantage of ultrafast speeds through a service provider of your choice. For the full list of Internet Service Providers available on our network go to gigaclear.com/get-connected.

Keeping you informed

We'll send you further communications as the build progresses, and you can register for updates by email via our postcode checker at gigaclear.com/locations. If you have specific queries about the build in your area, please contact our Network Build Care team on 01865 591 137 or via email at networkbuildqueries@gigaclear.com.



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Gigaclear is working with the UK government, with support from Oxfordshire County Council, to provide ultrafast full fibre broadband to over 10,000 rural homes and businesses.

Project Gigabit is the UK government's rollout of fast, reliable broadband across the UK. The programme targets homes and businesses that are not included in broadband companies' commercial plans, reaching parts of the country that would otherwise miss out.

Project Gigabit is essential to achieving our mission to kickstart economic growth, with new digital infrastructure delivering better-paid jobs, boosting productivity and creating wealth and opportunity right across the country.

It means no more battling over bandwidth for rural homes stuck on aging copper networks. Gigabit broadband can easily handle over a hundred devices all at once with no buffering, meaning the whole family can seamlessly surf, stream and download at the same time.

You can find out more information and stay up to date with all the latest news and resources via the Building Digital UK GOV.UK page.

<https://www.gov.uk/government/organisations/building-digital-uk>



Faster broadband for rural Britain

Since 2010, we've been on a mission to unlock the potential of poorly-served, rural communities by delivering fast and reliable broadband to people's doorsteps. Our commitment to take fibre further means people living in these, often hard to reach, areas are able to take advantage of all the social, educational and economic benefits that full fibre is already delivering in the larger towns and cities.

With our state-of-the-art network already stretching across more than 22 counties in the South West, the Midlands and the South East – and growing – we're proud of the role we are playing in narrowing the UK's digital divide.

Gigaclear Ltd is principally owned by Infracapital, a leading European infrastructure investor. Our networks are developed through commercial investment and the UK governments Project Gigabit programme – enabling Gigabit compatible speeds.

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